

# Speak Their Language

09/05/2025 8:37 am MDT

## Produce documentation *their* way

Customize approval and issue purpose codes (IFI, IFA, etc.) to match your customers' and ensure they see all outputs using terms they understand.



### Return statuses

Create [return status lists](#) for each customer you supply to. Does the company have multiple different status lists? No problem - you can add multiple lists per company.



### Issue purposes (IFI, IFA, etc.)

Set up different stage lists to [move through issue purposes automatically](#), and configure each stage to match the terminology of your customer.



### Mid-project changes

Customer looking to see different terms than what was originally requested? Make adjustments whenever you need.

## Learn how DocBoss suits your needs

[Book a personalized demo](#) with one of our Product Specialists today to see how these features can be customized to suit your company's needs.

Or, check out our other features [here](#).

---