How do I transition to SSO without disrupting users?

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When you are ready to make the switch, please coordinate a meeting with our Support team.

We will set up the integration using the domain [yourcompany]1.com.

During that meeting we will remove the "1" from the domain name on our side (in our setup) to make the SSO live. You can have a user logout/login to test while online with support to ensure all goes well (otherwise we just switch back and all remains as it was while troubleshooting happens).