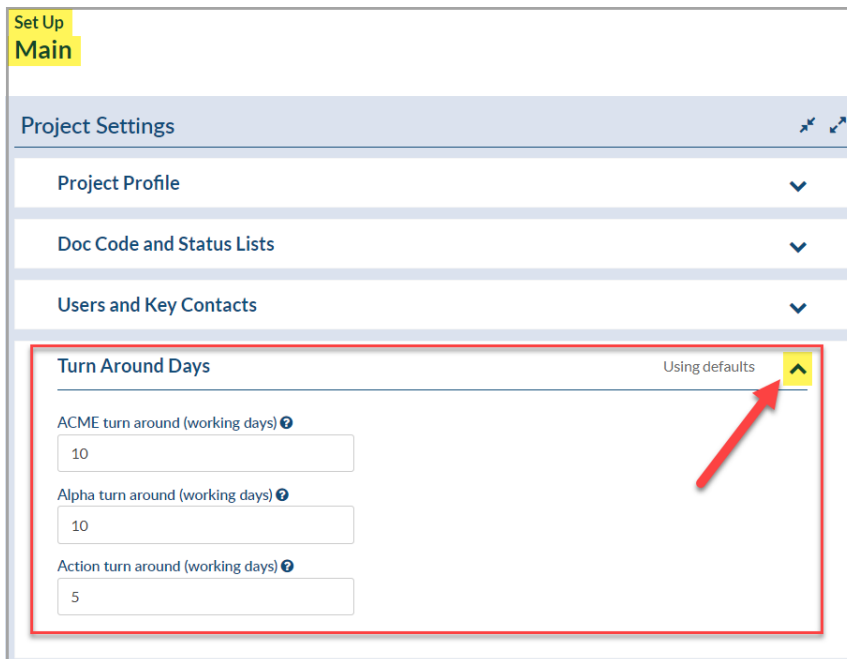


Turn Around Days

10/23/2024 2:27 pm MDT

Turn Around Days

Turn Around Days are used to determine the default count of working days for due dates. The settings for these can be adjusted on projects under **Set Up > Main > Turn Around Days**.



The screenshot shows the 'Set Up Main' interface. Under 'Project Settings', the 'Turn Around Days' section is expanded. It features three input fields for different document types: 'ACME turn around (working days)' set to 10, 'Alpha turn around (working days)' set to 10, and 'Action turn around (working days)' set to 5. A red box highlights this section, and a red arrow points to a yellow dropdown menu icon in the top right corner of the section, which is currently set to 'Using defaults'.

Here you can enter the default amount of Turn Around working days.

Acme (Customer) Turn Around days - are how many working days your Customer will have to review and return your documents. For example, if you send a document to Acme and the Turn Around days are "10" Docboss will automatically updated the expected return date as 10 **working** days after the submittal.

Instance Turn Around days - are the amount of **working** days for internal documents. For example, if Acme returns a code "B" document, DocBoss will calculate the expected return date to 10 days from receipt.

Action Turn Around days - The amount of days a routed document takes to complete. If using Internal approval, Docboss will calculate that the internal users have 5 days to complete the review.


Date Format - Choose from the drop down menu. Date format can be set based on yours or your Customers date formatting. Note, selecting the date format here will only change it for this project.

If you want to change the date format for the entire system and all project, you can do so by navigating to Admin > General.


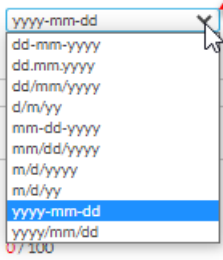
Admin General


General

Demo Instance (Demo), ID = 7

Use Contact Address Data  **1** No

Time Zone (GMT-07:00) Mountain Time (US & Canada) **2**

Date Format  

CSV Delimiter 

User Licenses

Admin/Full

Reviewer

Viewer

07/100

For more information on Date Formatting, see our article [here](#).