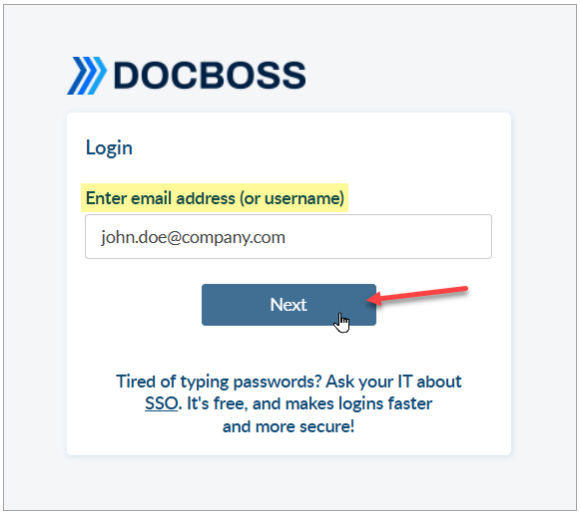
What do I do if I forgot my password?

09/28/2026 9:59 am MDT

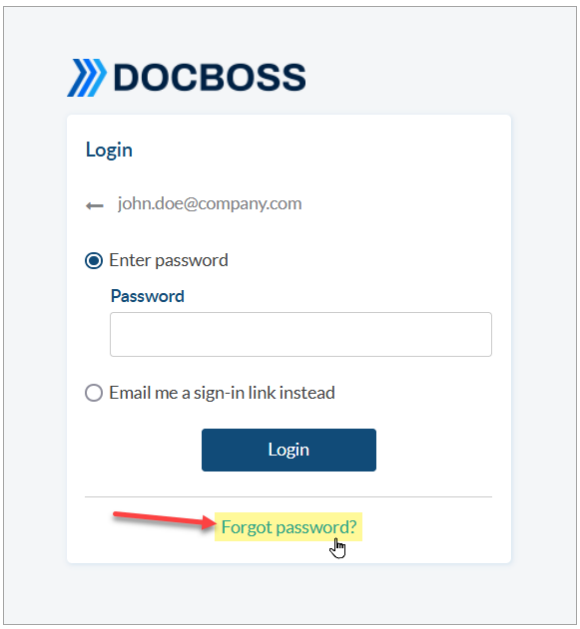
If you've forgotten your password and need to regain access to your account, follow these simple steps to reset your password.

Step 1: Access the password reset form

On the login screen, enter your email address (or username, if different) , and click **Next**.

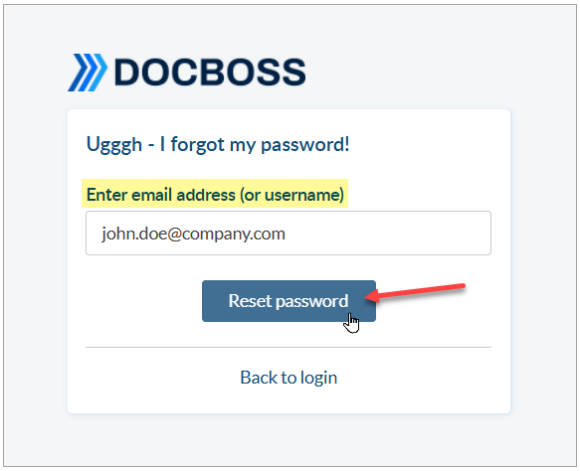


On the next screen, select **Forgot password?**



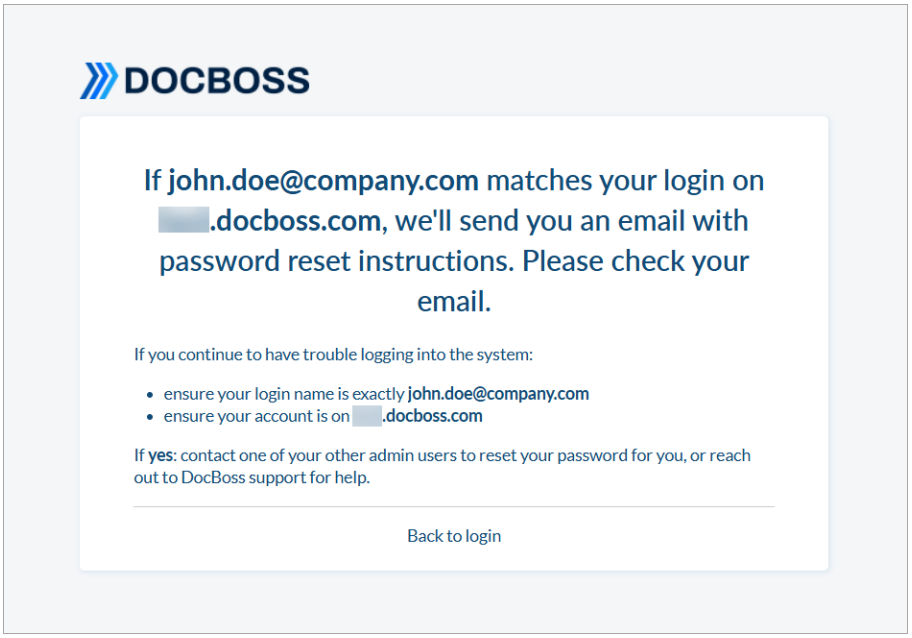
Step 2: Provide your login details

A new screen will appear. Here, re-enter the email address (or username, if different) associated with your account , and click **Reset password**.



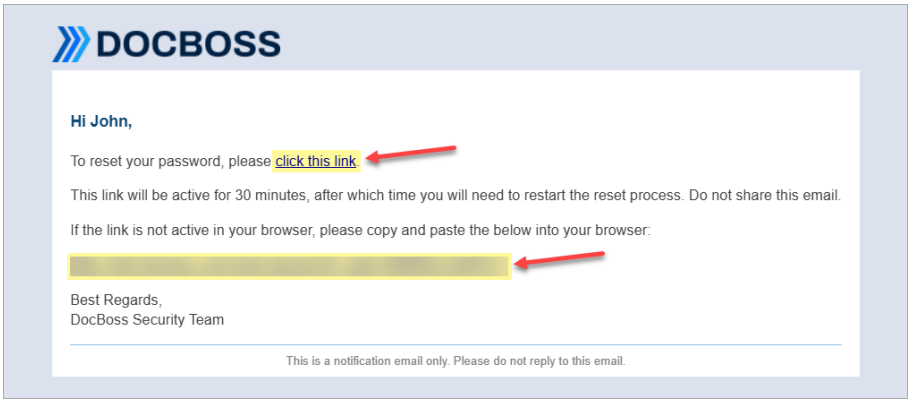
Step 3: Check your email

You'll receive a confirmation note indicating that an email has been sent to help you reset your password.



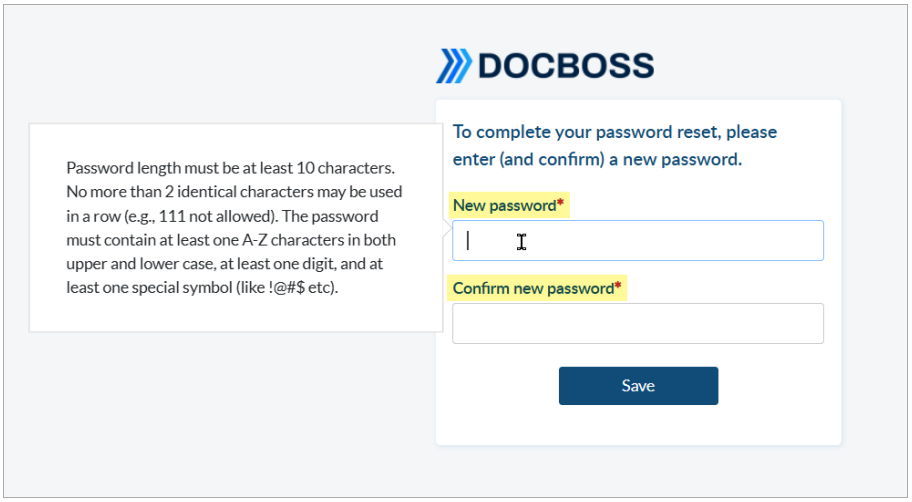
Step 4: Open the email

Open the email and click on the link to proceed with the password reset. Clicking on the link will re-direct you to a new screen where you can create a new password.



Step 5: Reset your password

Follow the on-screen instructions: Enter your new password, confirm it, and click**Save**.



After saving, you may be prompted to authenticate - a second email will be sent with an authentication code to enter into the login form.

Step 6: Access your account

Congratulations! You've successfully reset your password and can now use your new credentials to log in. If you encounter any issues or have further questions, don't hesitate to reach out to our support team.