Bulk Add/Edit Users

12/15/2025 4:31 pm MST

For organizations with many DocBoss users, managing users through Excel can be a convenient option. This article provides guidance on adding, editing, and formatting user data when working with DocBoss user account management via Excel.

Navigation

To access the user management interface in DocBoss, follow these steps:

- 1. Navigate to the system menu.
- 2. Select Users > Manage Users.

Adding Users

To add users to the DocBoss account using Excel, follow these steps:

- 1. On the Manage Users screen, select Excel Import/Export.
- 2. Select **Download file** to obtain a template for user data.
- 3. If there are existing users and there is a need to avoid making accidental changes to their information, delete the rows containing their data from the downloaded Excel file.
- 4. Populate the Excel file with user information, referring to the guide below for proper field entries.
- 5. Save the Excel file.
- 6. Upload the saved Excel file in the popup window within DocBoss.
- 7. Select Import.

Editing Users

To edit user information in the DocBoss account through Excel, follow these steps:

- 1. On the Manage Users screen, select Excel Import/Export.
- 2. Select **Download file** to obtain a template for user data.
- 3. Modify the fields in the Excel file according to the required changes, following theguide provided below.
- 4. Save the updated Excel file.
- 5. Upload the saved Excel file in the popup window within DocBoss.
- 6. Select Import.



Two (or more) DocBoss users can have the same name, but they must have unique **email** and **login** credentials. When editing users in bulk, DocBoss will match users based on the user's ID number.

Deactivating/Reactivating Users

Deactivating or reactivating users is not available through Excel. These actions must be performed through the DocBoss user interface.

Excel Sheet Formatting

When managing user data in Excel, ensure the following fields conform to the specified formats:

Role: This field should contain a single letter representing the user's role in DocBoss. Acceptable entries are: "A" (Admin), "F" (Full), "R" (Review), and "V" (View).

Color: Input the color in HEX format with a "#" symbol preceding it. Only the following HEX values are acceptable:

```
#343030, #676363, #9a9696, #158016, #48b349, #7be67c, #92a500, #c5d82d, #f8ff60, #c0b600, #f3e900, #ffff33, #c98600, #fcb912, #ffec45, #c35f00, #f6921e, #ffc551, #bb1500, #ee4823, #ff7b56, #b90000, #ec1c24, #ff4f57, #83001c, #b61e4f, #e95182, #53005f, #863392, #b966c5, #1c005d, #4f2f90, #8262c3, #0a2976, #3d5ca9, #708fdc, #005e9e, #0091d1, #33c4ff
```

Project Access: List all affiliates (comma-separated) that the user requires project access for

Library Access: List all affiliates (comma-separated) that the user requires library access for. *Note: project access will also grant library access - it is not possible to grant project access without also granting library access.* Users can, however, be granted library access to affiliates for which they do not have project access.

Email Notifications: Select either "Off" or "Default" for email notification preferences.

Other Fields: Additional fields can contain text or, if they represent a specific system value, must precisely match the desired entry.

Adhering to these guidelines will enable effective management of DocBoss users using Excel, streamlining the process for adding and editing user information.